

# Case Study

<b>Customer</b>	Alan Day Volkswagen
<b>Retailer</b>	Homebase
<b>Location</b>	New Southgate
<b>Dates</b>	9th February 2015
<b>Number of Spaces</b>	62

## Client Background

Alan Day Volkswagen is a family business established since 1972 offering the highest level of customer service. They are approved Volkswagen retailers in Central London, New Southgate & Hampstead. Their New Southgate site was suffering from a lack of storage space for vehicles; this was resulting in congestion of the car park.

## Solution

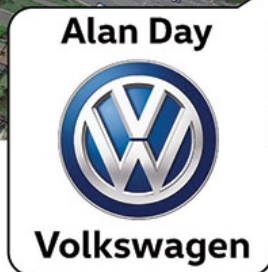
The client leased 62 additional spaces from Homebase New Southgate.

"It has eased congestion on site which has delivered an improved customer experience"

## Comments On Our Service

"Access point provided a professional conduit between ourselves and Homebase enabling an efficient service to meet both companies' needs and requirements"

**Des Rodgers** Brand Manager, Alan Day Volkswagen



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